



March 13, 2020

RE: City Response to Coronavirus

There has been major and unprecedented closures across Michigan, the US and the world. The Coronavirus has recently been found in west Michigan. This has led to a large response to close schools, libraries and the canceling of major gatherings. The City of Otsego has received numerous updates from State of Michigan and Allegan County officials, along with a series of data sheets that demonstrate what should be done by residents to protect their families and themselves from the Coronavirus. Many of these protocols are tried and true good hygiene techniques that should be done by everyone in your household. Please refer to the following websites for updates and recommendations to keep you and your families safe:

<https://www.cdc.gov/coronavirus/>

<https://www.michigan.gov/coronavirus>

<http://cms.allegancounty.org/sites/Office/Health/SitePages/Home.aspx#.XmvlePR7mpp>

While it is easy to get caught up in the fear of the unknown, we must remember to stay calm and collected during these trying times. There are incredibly capable professionals making decisions and offering recommendations from the CDC, Michigan Department of Health and Human Services and the Allegan County Health Department. Please follow their suggestions and recommendations.

As for city operations specific. Most interactions with residents and customers take place at City Hall. We will continue to be open for business. If you are avoiding human contact; we have a drop box for water bill payments on the northeast side of City Hall. If you are looking to submit a permit or have questions feel free to call or email any city employee, rather than physically come into City Hall. Please remember that our emergency services will not be altered in any way. If you do have an emergency, call 911 without hesitation.

We at the City of Otsego are also frustrated with the limitations the Coronavirus has put on all of our daily lives. We too have family schedules that have been arranged, rearranged and then completely erased by all of the closings. However, the following of the governmental health agencies' recommendations is the best opportunity to shorten this frustrating and confusing time. With time this too shall past. If you have any questions please feel free to reach out to me at 269-694-6146 or amitchell@cityofotsego.org.

Sincerely,

Aaron Mitchell
City Manager